

TEKETAY ADDIS KEBEDE

Addis Ababa, Ethiopia | +251918991196 | teketay2024@gmail.com | www.linkedin.com

My name is Teketay Addis, and I have 6 years of experience in IT support Technician to my customers. I'm a nice fun and friendly person, I'm honest and punctual, I work well in a team but also on my own as I like to set myself goals which I will achieve, I have good listening and communication skills. I have a creative mind and am always up for new challenges.

EDUCATION

JULY 2019

Bachelor of Science in Information Technology | University of Gondar | 3.53 GPA

EXPERIENCE

NOV 2019 to 2020 | IT Professional for Finot-Selam City Administration

Role: IT Support

- Providing basic technical support for hardware and software issues
- Install, configure and troubleshoots computers and printers
- Assist users with installing and using applications
- Troubleshoot internet connectivity issues
- Maintain and repair devices like printer , scanner
- Reset passwords and help with account access problems

Dec 2020 To Current | Immigration And Citizenship Service

Role: IT Operational Support

Responsibility

- Provide technical support to end users.
- Install, configure, & maintain operating systems, applications, and network devices
- Monitor system and network performance to ensure reliability and security
- Manage servers, storage, firewalls, routers, switches, and backup systems
- Troubleshoot and resolve LAN/WAN, Wi-Fi, and VPN connectivity issues,
- Maintain and update IT documentation, inventory, and asset records.
- Manage user accounts, permissions, and access control (Active Directory, Microsoft 365, etc.).
- Provide on-site and remote support for Branch office officers.

Project: Passport Control System for Bole International Airport and Other Borders (Migration Information and Data Analysis System (MIDAS))

Role: System Analyst

Responsibility

- Working with stakeholders to understand our requirements and objectives
- Analyzing existing systems and business processes to identify areas for improvement
- enhancements to existing systems to meet business needs
- Creating technical specifications for developers to follow
- Testing systems to ensure they meet requirements and are error-free
- Training end-users on how to use new systems
- Providing ongoing support and maintenance for systems

SKILLS

Software Development

- Programming Languages: Python, Java, C++, JavaScript, C# , PHP etc.
- Frameworks: React, Angular, Django, Flask, spring, etc.
- Database Management: SQL, NoSQL, MongoDB, PostgreSQL, etc.
- Version Control: Git, GitHub, GitLab
- Software Development Methodologies : Agile, Scrum , DevOps

Cloud Computing

- **Infrastructure as a Service (IaaS):** AWS EC2, Google Compute Engine
- **Platform as a Service (PaaS):** Heroku, Google App Engine
- **Software as a Service (SaaS):** Salesforce, Office 365
- **Cloud Architecture:** Serverless, Kubernetes

Network and Systems Administration

- **Operating Systems:** Windows (7/8/10/11), windows Server(2019,2022) and Linux (kali Linux, Ubuntu)
- **Networking Protocols:** TCP/IP, DNS, DHCP, VPN, VLAN
- **Virtualization:** VMware, Hyper-V, Docker
- **Firewall and Security:** Cisco, Fortinet
- **Infrastructure:** Active directory(GPO,DNS,DHCP,)
- **Cloud Services:** AWS, Microsoft Azure, Google Cloud Platform (GCP)

IT Support and Help Desk

- Troubleshooting: **Hardware/software issues, OS installation**
- User Support: **Providing technical support to staff or customers**
- Remote Desktop Support: **TeamViewer, Any Desk, Remote Desktop Protocol (RDP)**
- **Command line Utilities:** ping ,ipconfig, tracert, power shell/bash
- **Boot media:** USB drivers or portable virtual hard drive unites loaded with system diagnostic tools, operating system installers and anti- virus scanners.



ለሚመለከተው ሁሉ

To Whom It May Concern

ተክታይ አዲስ ከበደ የሳይንስ ባችለር ዲግሪ በኢንፎርሜሽን ቴክኖሎጂ
27/10/2011 ዓ.ም. በመመረቃቸው ይህ የምስክር ወረቀት
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ዋናው ዲግሪና ትራንስክሪፕት በወጣው መጋራት ውል መሠረት
ግዴታቸውን ሲወጡ የሚሰጣቸው ይሆናል።

This Certificate is issued to Teketay Addis Kebede upon
his graduation with the Degree of Bachelor of Science in
Information Technology on July 04, 2019 G.C. His
grades are CGPA 3.53. The original Diploma and
Transcript will be issued upon the discharge of cost sharing
duty.

ከሰላምታ ጋር
With Regards

የዩኒቨርሲቲው ፌዴራል
University Registrar



Generated By: ELEGAYEHU.ALEBA

የፖስታ ቤት (P.O. Box) : 996

ፋክስ (Fax) : +251-058-64-6340
<http://www.uog.edu.et>

Student ID: 0000012747 / Campus ID: GCB/1981/08
ፖስታ (Post) : +251-58-64-0337

ለሚመለከተው ሁሉ

የመስሪያ ቤታችን ባልደረባ የሆኑት አቶ ተከታይ አዲስ ከበደ መስከረም 28 ቀን 2018 ዓ.ም በዓፋት ማመልከቻ የሥራ ልምድ እንዲሰጣቸው ጠይቀዋል።

በዚህ መሰረት፡-

- ከህዳር 21 ቀን 2013 ዓ.ም ጀምሮ እስከ ጥር 30 ቀን 2017 ዓ/ም ድረስ በኢንፎርሜሽን ኮሙኒኬሽን ቴክኖሎጂ ዳይሬክተር ስር የአፕራሽን ድጋፍ ክትትል በደረጃ VII ጀማሪ ባለሙያ፤
- ከየካቲት 01 ቀን 2017 ዓ.ም ጀምሮ እስከ አሁን ድረስ በተቋማዊ ቴክኖሎጂ አስተዳደር ዳይሬክቶሬት ስር በደረጃ XII የኢንፎርሜሽን ቴክኖሎጂ ድጋፍ መካከለኛ ባለሙያ ሆነው በወር ብር 14,191.00/አስራ አራት ሺህ አንድ መቶ ዘጠና አንድ ብር/ እየተከፈላቸው በማገልገል ላይ የሚገኙ ሲሆን ከሚከፈላቸው ደመወዝ ላይ የሚጠበቅባቸው የሥራ ግብር እየተቀነሰ ለሚመለከተው የመንግስት አካል ገቢ እየተደረገ መሆኑን እንገልጻለን።

ከሰላምታ ጋር



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ከበደ አባይህ መገሰ
የውጭ ጉዞ ልማትና አስተዳደር
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የኢትዮጵያ ፌዴራላዊ ዲሞክራሲያዊ ሪፐብሊክ
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የሥራ ልምድ ማሰራጀት ቢሮ
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ቁጥር 913/28/2013
ቀን 23/04/2013 ዓ/ም

ለአቶ ተከታይ አዲስ ከበደ

ባለቤት

ጉዳዩ፡- የሥራ ልምድ ማሰራጀት መስጠትን ይመለከታል፤

የፍ/ሠላም ከተማ አስተዳደር ን/ገ/ል/ጽ/ቤት ባልደረገ የሆኑት አቶ ተከታይ አዲስ ከበደ የሥራ ልምድ ማሰራጀት ቢሮ በማለት በቀን 27/04/2013 ዓ/ም በተፃፈ ማመልከቻ ጠይቀዋል፡፡

በዚህ መሠረት ለአፈፃፀም ይረዳ ዘንድ -----

- ❖ የትውልድ ዘመን - 21/04/1987 ዓ/ም
- ❖ የት/ደረጃ - ዲግሪ
- ❖ የቅጥር ዘመን - 11/03/2012 ዓ/ም
- ❖ የሰለጠነበት - ኢንፎርሜሽን ቴክኖሎጂ
- ❖ የወር ደመወዝ - 3934
- ❖ የሥራ ደረጃ - XI
- ❖ የዲሰኝሊን ግድፈት-- የለባቸውም

አገልግሎት ዘመን

1. ከ11/03/2012---30/03/2013 ዓ.ም የኢንፎርሜሽን ቴክኖሎጂ ባለሙያ III በመሆን ሲያገለግሉ ቆይተው ከቀን 01/04/2013 ዓ/ም ጀምሮ ከሥራ የተሰናበቱ/ የለቀቁ/ መሆኑን በመግለፅ ይህን ማሰራጀት ሰጠናቸዋል፡፡



“ከሰላምታ ጋር”

ዝርሃኑ ታመነ
የፍ/አ/የሰ/ዓ/አስ/ባለሙያ



PARTICIPATION CERTIFICATE

This is to certify that

TEKETAY ADDIS KEBEDE

has participated in the

Training of Trainers (ToT) on MIDAS

between 02-06 December 2024 in Addis Ababa, Ethiopia.

Chiara MASI NETTO
MIDAS Project Officer
MIDAS ToT Trainer



MARTIN N'KONOU
MIDAS Regional Support Officer
MIDAS ToT Trainer



MICROSOFT CERTIFICATE OF ACHIEVEMENT

This Certificate accredits that

Teketay Addis Kebede

has successfully completed:

**# 55316A - Administering Microsoft SQL
Server 2022**

an Official Microsoft Learning Product as prescribed by
Microsoft Corporation.



Learning Solutions

A handwritten signature in black ink, appearing to read "Teketay Addis Kebede".

A handwritten signature in black ink, appearing to read "Dennis".

Microsoft Certified Trainer

ITSC Technology Support

April 12, 2024



MICROSOFT CERTIFICATE OF ACHIEVEMENT

This Certificate accredits that

Teketay Addis Kebede

has successfully completed:

**# WS-011T00 Microsoft Windows Server 2019
Administration**

an Official Microsoft Learning Product as prescribed by
Microsoft Corporation.



Learning Solutions

A handwritten signature in black ink, appearing to read "Teketay Addis Kebede".

A handwritten signature in black ink, appearing to be a stylized name.

Microsoft Certified Trainer

ITSC Technology Support

April 05, 2024



CompTIA.



CERTIFICATE OF COMPLETION

THIS IS TO CERTIFY THAT

TEKETAY ADDIS KEBEDE

HAS SUCCESSFULLY MET ALL REQUIREMENTS COVERING THE STUDY
OBJECTIVES OF THE COURSE TITLED

COMPUTER HARDWARE AND SOFTWARE MAINTENANCE

ON JUNE 2021

CONDUCTED AT APPTech LEARNING CENTER

ADDIS ABABA, ETHIOPIA



APPTech
IT solutions P.L.C

Authorized Signatory

Eng. Yilak Serayealem (M.Sc.)
MCT, CCNA, CCNAS, MCSE, CCNP
General Manager

Certificate of Completion

Is presented to:

Teketay Addis

PISCES Systems Administrator

Addis Ababa, Ethiopia



Your successful completion of the Personal Identification Secure Comparison and Evaluation System (PISCES) version 9.3 Border Management System, Systems Administrator training course displays the qualities of an enthusiastic intellect and sound judgment. As a System Administrator, the effectiveness, efficiency, and reliability of the PISCES System depend on your consummate professionalism. In this regard, your actions have been outstanding; reflecting great credit on you and your homeland.

June/2023



Mark P. Jennings

Mark P. Jennings
Director of PISCES Training